

# Instructions for the individual

As long you are wearing the bracelet, you don't have to worry about anything else because it is water-resistant and has a battery life of nine months, taking care of everything automatically.

## **Frequently Asked Questions**

#### Can I monitor both of my parents?

Yes, ask your supplier for an additional bracelet.

#### Can friends and siblings have access?

Yes, provide contact details to your supplier, name, and email address.

#### How can I view the dashboard?

The portal can be viewed at https://portal-PacSana.azurewebsites.net/ or using the PacSana app, which is available in the App and Play Store. Your representative will select which individuals you can view and provide you with a login.

#### How do I disable notifications?

Individual notifications can be disabled within the app. Click on Menu > Notifications to select. To block notifications for an individual, contact your representative.

### Can I see an elder's location once they leave home?

To protect the individual's privacy, only movement within the home is captured and displayed.