

Installation

The instructions below will guide you through the installation process. Check the Troubleshooting below if you have problems.

- 1. Log in to the PacSana mobile app using the instructions emailed.
- 2. Plug in the gateway marked Bedroom where the individual sleeps. The LED will flash blue and then turn off.

*****Note:** Position away from outside walls to maximize coverage within the home. The socket on the rear can be used for any other electrical device.

- 3. Plug in the gateway marked Living Area in the room most used by the individual. The LED will flash blue and then turn off.
- 4. In large homes, add the second gateway, if included, in another room to improve coverage. Again, the LED will flash blue and then turn off.

*****Note:** at no point, unless instructed by a support engineer, is it necessary to press the button on either gateway.

5. Visit each room the individual uses and activate the bracelet button. An app notification will be sent within 5 minutes.

*****Note:** This step is needed to ensure each room is within range.

